



# NEC UNIVERGE® SV8100 Mobile Extension

Enabling Seamless Remote Productivity

For organizations to thrive, they must be flexible. Customers have come to expect full service from their retailers, care providers, hospitality services and educational institutions 24 hours a day, 7 days a week. Now NEC can ensure you have the tools to stay competitive – wherever you are– with UNIVERGE SV8100 Mobile Extension.

Mobile Extension gives you access to all of the features of your desktop phone from nearly any external communications device. It enables you to use a mobile phone, home phone or other external device to simulate an extension of your office phone. And customers never know you're not at the office! One number access lets them reach you wherever you are.

## *One-Number Access*

With one number access, you can use the same business phone number for both your desktop phone and mobile extension. That way, customers, vendors and business associates dealing with employees need only that single phone number to reach you. The amount of time it takes you to respond to your caller is decreased, and your organization benefits.

## *At a Glance*

- One-number access
- Flexible call control
- Management of Mobile Extension calls in progress
- Access to all key desktop telephone features

## *Flexible Call Control*

Mobile Extension also ensures that you remain in control of your calls. Incoming calls that are not answered by the external telephone can be made to simply follow SV8100 internal routing – including routing to SV8100 voice mail.

This flexibility even enables you to control who gets through. When you combine Mobile Extension with the SV8100 Call Forward Both Ring feature, both your original SV8100 desk set and your external telephone ring simultaneously. Unanswered callers who dial your direct extension can be routed to SV8100 voice mail – even while internal and transferred calls are not.

## *Management of Mobile Extension Calls in Progress*

Remote Mobile Extension users can access their SV8100 desk set features on the mobile/external phone even when answering a Mobile Extension call. You can transfer the call, place it on hold or insert the caller into a conference – all from the extension.

## *Access to All Key Desktop Telephone Features*

Until now, extensions outside the office had no way to access the features of their office communications systems. Offsite workers simply managed without the convenient features of their desktop phones. With the UNIVERGE Mobile Extension, they can access their office telephone-based productivity tools right on their remote or mobile devices.

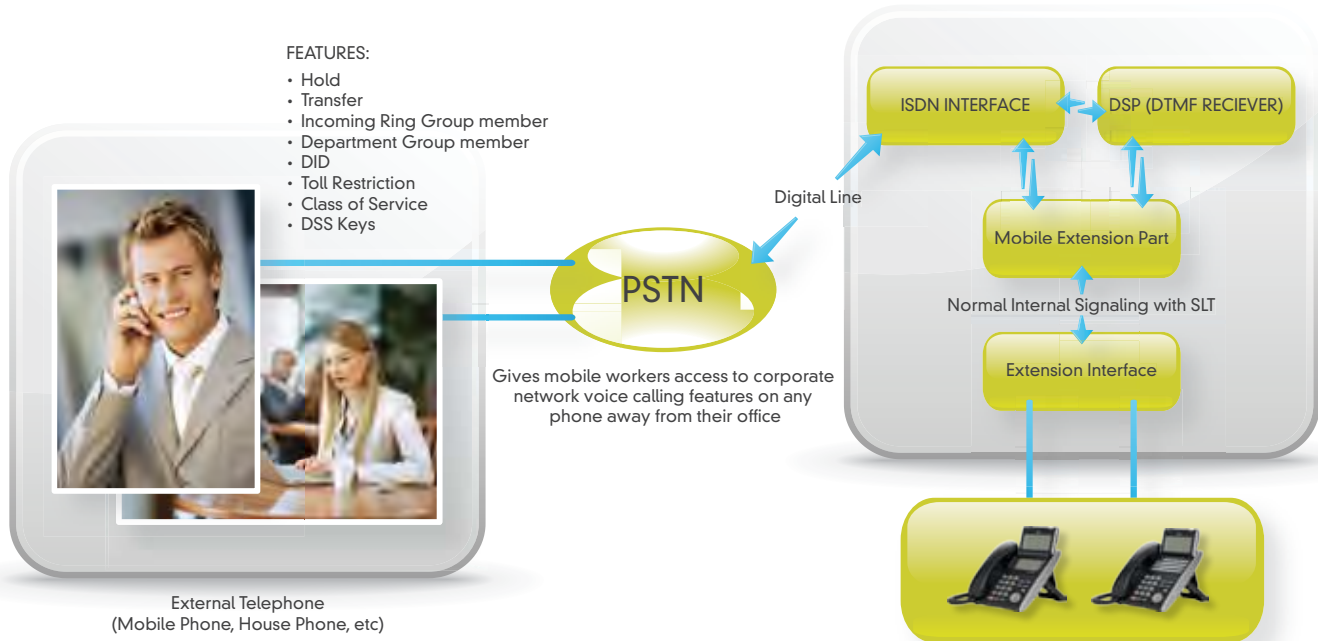
Using Caller ID Routing, the Mobile Extension user can call into the SV8100 Communication Server, gain system dial tone and use the convenient SV8100 station features. Outgoing calls made using this method will present the caller ID assigned to the user's mobile extension, which enables Mobile Extension users to protect the privacy of their home or cell phone numbers.

Additionally, users can dial Service Feature Codes from their mobile/external phones to access SV8100 desktop features, including:

- Do Not Disturb
- Station and System Speed Dial
- Internal Group Paging
- Meet Me Answer (Paging Group)
- Call Pickup (Direct and Group)
- Voice Over
- Account Code
- Park Hold
- Park Hold Answer

For more detailed information on UNIVERGE SV8100 Mobile Extension, see SV8100 Features and Specifications.

# Mobile EXTENSION



Empowered by Innovation



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