

ClearEdge

INTEGRATED ACCESS

HIGHLIGHTS

- **Reduce costs** – Lower monthly costs by combining voice and Internet service
- **Single source** – Integrated phone service, broadband, and email and Web hosting
- **Unlimited calling** – Includes unlimited local and nationwide calling*
- **Return on your investment** – Works with your on-site phone system and phones
- **Simple to use** – Continue using existing phone system features, just as before
- **Powerful connectivity** – High-speed T1 line dynamically handles voice and data
- **Business continuity** – Set up this feature to remain accessible to callers during power failures, outages, and even when all office lines are busy
- **Built for business** – Backed by Covad's business-class SLAs and 24 x 7 x 365 support
- **Covad Dashboard** – Add optional Covad Dashboards to access powerful productivity tools online, anytime

Get more out of your existing PBX or key telephone system

Now you can save money on your telephone services while gaining efficiency with a powerful, integrated T1 line. Covad ClearEdge Integrated Access service works with your existing PBX or key telephone system (KTS) to deliver unlimited* local and long distance calling, high-speed T1 broadband, plus email and Web hosting in one affordable package.

OPTIMIZED VOICE AND DATA. Covad ClearEdge Integrated Access gives you a full 1.5 Mbps T1 line that runs on our managed nationwide network and has Covad voice-optimized access technology built in. By prioritizing voice traffic and dynamically allocating remaining bandwidth to data traffic, it provides maximum call quality and data throughput.

UNLIMITED NATIONWIDE MINUTES. Covad Integrated Access gives you unlimited* outbound local and long distance nationwide calling. There is no charge for incoming calls (except for inbound toll-free calls), and Covad offers competitive rates for international calls. Services like 411 and E911** emergency are as easy to access as ever.

PACKAGES THAT PROVIDE REAL VALUE.

COVAD INTEGRATED ACCESS	ANALOG (8)	ANALOG (16)	DIGITAL I	DIGITAL II
Monthly domestic minutes*	Unlimited	Unlimited	Unlimited	Unlimited
Trunk size	8	16	PRI	PRI
1.5 Mbps T1 broadband line	Included	Included	Included	Includes two T1 lines
Professional email/ Web hosting service	Included	Included	Included	Included
Office Administrator portal	Included	Included	Included	Included
Cisco 2431 IAD	Included	Included	Included	Included
Free office-to-office calls (same tenant, on-network)	Included	Included	Included	Included

Local and nationwide calls are

unlimited

* With 101,000 local and long distance minutes per month included, your domestic calls are virtually unlimited!

** E911 service will not be available if there is a power failure, a disruption in the T1 line, or a malfunction of the broadband router. Covad strongly recommends that you maintain an alternative method of calling emergency services at all times.

POWERFUL FEATURES. Covad Integrated Access service allows you to continue using the features provided by your KTS or PBX system*, plus it comes with all the features listed below. Get even more by adding the optional Covad Dashboard** so your employees can access a full suite of productivity-enhancing tools that help them stay in touch, work more efficiently, and serve customers better.

FEATURE	DESCRIPTION
Call restriction	Control costs by restricting dialing of international calls, 411, etc.
Business continuity	Set up to automatically forward calls to alternate numbers during power, system, or T1 outages, and if all lines/trunks are busy
Caller ID block/unblock	Allow/disallow caller IDs to be displayed on outgoing calls
4-digit dialing	Use 4-digit dialing between sites (if PBX/KTS provides extension dialing feature)
Anonymous call rejections	Set phone system to play a busy tone when calls come in with caller ID blocked
Hunt groups	Set up calls to be automatically routed through a series of numbers so important calls are never missed

PROFESSIONAL EMAIL AND WEBSITE HOSTING. With Covad Integrated Access, you also get professional email and Web services. Our hosting services provide ample storage, bandwidth, and data transfer rates so that your website is always “open for business.”

EMAIL HOSTING SERVICES	you@yourdomain-name.com
Email accounts	60
Email storage/box	100 MB
Spam blocking	Included
Web mail	Included
Email auto responder, aliases, and forwarding	Included
Dial-up access	10 hours/month

WEB HOSTING SERVICES	yourdomain-name.com
Web space	4 GB
Web data transfer/month	200 GB
Web design tools	Included
Support for MySQL database	Included
Supports FTP and FrontPage	Included
Supports CGI (PERL and PHP)	Included
Web reporting	Included

SEAMLESS TRANSITION. When you make the move to Covad ClearEdge Integrated Access, your phone system and phones will continue to work as they always have, so you won't need to retrain employees. Your existing business phone numbers, including toll-free numbers, typically stay the same, so customers can continue to reach you without interruption. And with one provider, one bill, and one support contact for voice, broadband, and hosting services, your life will become a lot less complicated.

24 X 7 X 365 SUPPORT. Covad is committed to providing a superior customer experience. From installation and setup to support and service, everything we do is focused on the needs of our customers. And we back it up with service level agreements (SLAs). Simply put, our mission is to help businesses like yours stay ahead of the competition.

For more information, call 1.866.292.4879 or visit www.covad.com today.



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* When certain standard configuration requirements are met.

** Integrated Access Dashboard is available only for users with digital PBX or KTS systems. Virtual and Remote Dashboards are available to both digital and analog users.

