

Smart Communications for Small and Medium Businesses

Migration to UNIVERGE® SV9100

At a Glance

- Simple migration
- Investment protection
- Simplified user licensing
- Unsurpassed warranty
- More features and improved functionality
- Enhanced Unified Communications (UC)
- Assured future system support

Overview

You want to protect your investment in NEC's UNIVERGE SV8100 communications system, but you also want to take advantage of the latest software and applications to give you a competitive advantage and increase revenue. With NEC's new migration path to the UNIVERGE SV9100 Communications Platform, you don't have to choose.

By migrating to the UNIVERGE SV9100 Communications Platform, you get enhanced features and increased capacity without a forklift of your existing SV8100 system and IP/digital telephones – which means you save time and money. Even your current phones' capabilities are upgraded. This simple solution effectively extends your current system's life and ensures that your initial investment in NEC pays off for years to come.

Solution

Simple Migration

NEC embraces a "no customer left behind" philosophy and maintains a sincere commitment to providing our customers with a cost-effective, non-disruptive, easy path to modernize your communications. Simply choose a migration path that best fits your requirements today as well as support your future growth. NEC is now offering unprecedented incentives for our SV8100 customers to modernize which further simplifies the decision to migrate.

Investment Protection

Your investment in our communications solutions is important to us – no matter when you made it. Migrating to the SV9100 protects your initial investment by providing a simple, economic way to keep your system while adding more up-to-date features that help you become more agile, compete on a larger scale and improve customer satisfaction. As a result, it lowers costs and provides a superb return on investment.

More Features and Improved Functionality

NEC's latest UNIVERGE solutions can help your business become more productive and collaborative. When you migrate to the SV9100, you gain access to a wealth of unified communications functionality. The SV9100 allows you to take full advantage of IP capability and expands your system's capacity up to 1296 station ports. You can add many of our latest telephones to your system including NEC's new UT880 desktop telephone which integrates a traditional telephone and a tablet into one device to provide you with an innovative, feature-packed appliance that revolutionizes the user experience.

Simplified User Licensing

NEC has streamlined and simplified its user licensing structure. Our licensing structure gives both technology and financial decision makers the opportunity to anticipate user cost and to provide each employee with the license package that they need to perform their job efficiently.

The Standard License Package is designed for the regular UC user — the average employee who works in Finance, Marketing, Human Resources, etc. Each Standard user gets UC features, voicemail, and unified messaging, so he or she will be fully enabled to work anywhere, anytime, and from any device as needed.

The Premium User License Package is designed for contact center agents or UC power users that also function as attendants and operators. Each Premium user gets access to all the Standard UC features, as well as contact center, attendant, and CRM integration features — that will ultimately give them a more robust UC experience that easily ties into their daily business processes/business process technologies.

Supported Terminals

Series	Name	Terminal Type	Associated System
DTZ	DT400 Series	DT410, DT430	SV9000 Series Communications Platforms
ITZ	DT800 Series	DT830	SV9000 Series Communications Platforms
ITY	DT800 Series	DT820	SV9000 Series Communications Platforms
ITX	UT880 Series	UT880	SV9000 Series Communications Platforms
DTL	DT300 Series	DT310, DT330	SV8000 Series Communications Platforms
ITL	DT700 Series	DT710, DT730, DT750	SV8000 Series Communications Platforms

Assured Future System Support

Migration to the SV9100 ensures that your NEC communications solutions will be supported in the future. When you migrate to the SV9100, you need not be concerned with end of life or end of support issues for the SV8100. The life of your older system is lengthened because migration extends your support.

Features and Advantages

- Increased system size
- New modular terminals with XML capability
- Networking using UNIVERGE SV9100 Netlink
- Increased mobility via
 - Bluetooth
 - Digital DECT Terminals
 - IP DECT Terminals
 - WiFi 802.11
 - Mobile Extension
- Unified Communications through:
 - UC Suite
 - Open standards, including:
 - SIP stations
 - SIP trunks
 - XML SDK
 - Standard RFC 3261-compliant SIP stations
 - Standard SIP trunks
- New and improved applications, such as:
 - XML shareware
 - Communication Analyst XML Reporting
 - Conference Bridge on demand scheduling and recording
 - UC Suite
 - Video Conferencing

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