

# Taking Your Company To The Next Level



On-Hold Marketing
In-Store Music
Store Casting
Equipment

IVR/Voice Mail Recordings
Web Audio



# What do your clients hear when they are on hold?

- Silence
  - People feel forgotten, perceived longer hold time.
- Radio
  - Advertising for other companies including competitors.
- ☐ Elevator Music
  - Boring and does nothing to enhance you.

## They should be hearing about you!

Our clients use their on-hold time to:

#### **Increase Sales**

Cross - Promote Products and Services Advertise Current Promotions and Specials

### Marketing

Educate/ Create Awareness Enhance Website Traffic

### Enhance Corporate Image

Detail Company History/ Years in Business Highlight Key Personnel

#### **Customer Service**

Reduce Perceived Hold Time Answer Commonly Asked Questions

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